

## ***Tulalip Custodial/Housekeeping Program for Gaming/Hotel Facilities***

**Free Classes for Native Americans, their families, and  
employees of Tulalip Tribes**

<b>Custodial Technician I</b>  <b>Basic Cleaning Procedures</b>  <b>Location:</b>  <b>TERO Training Center (old Boeing bld # 16-638)</b>	<b>5 days / 40 hours</b>  <b>Nov 27 – Dec 1</b>  <b>Instructor:</b> <b>Alan Alexander</b> <b>425-344-8166</b>  <b>NWIC</b>	<b>This course teaches:</b> <ul style="list-style-type: none"> <li>• Basic custodial housekeeping operations with focus on Gaming/Hotel facilities</li> <li>• Hands-on training enable students to move into the custodial industry</li> <li>• Combination of teacher-led lecture, in-class discussions and hands-on cleaning in the Gaming/Hotel environment</li> </ul>
<b>Custodial Technician II</b>  <b>Advance Floor &amp; Carpet Cleaning Procedures</b>	<b>5 days / 40 hours</b>  <b>Dec 4 – Dec 8</b>	<ul style="list-style-type: none"> <li>• Continuation of Technician I training</li> </ul> <b>Instructor:</b> <b>Alan Alexander</b> <b>NWIC</b>
<b>Custodial- Housekeeping Supervisors</b>  <b>Training for Front-line Custodial Management</b>	<b><i>Coming Winter Quarter!!</i></b>	<b>Topics include:</b> <ul style="list-style-type: none"> <li>• Goal setting &amp; Budgeting</li> <li>• Scheduling &amp; time management</li> <li>• Delegating and negotiating</li> <li>• Employee grievances &amp; evaluations</li> <li>• Teambuilding &amp; coaching</li> </ul>
<b>Hotel Housekeeping and Laundry</b>  <b>Comprehensive training program covers quality cleaning of guestrooms &amp; bathrooms and successful laundry operations</b>	<b><i>Coming Winter Quarter!!</i></b>	<b>Segments cover the following tasks:</b> <ul style="list-style-type: none"> <li>• Room prioritization</li> <li>• Dusting, bed making, and vacuuming</li> <li>• Cleaning of showers, sinks, toilets, mirrors, countertops and floors</li> <li>• Laundry sorting, washing, drying, folding, storage and more</li> </ul>

